



UNITED STATES OF AMERICA
FEDERAL TRADE COMMISSION
WASHINGTON, D.C. 20580

JUL 07 2017

Anthony Paronich
Broderick & Paronich, P.C.
99 High Street, Suite 304
Boston, MA 02110

Re: FOIA-2017-01112
National Gas & Electric

Dear Mr. Paronich:

This is in response to your request dated June 27, 2017 under the Freedom of Information Act seeking access to telemarketing complaints concerning National Gas & Electric since January 1, 2016. In accordance with the FOIA and agency policy, we have searched our records as of June 27, 2017, the date we received your request in our FOIA office.

The Commission's fee regulations specify that fees less than \$25 will be waived. *See* 16 C.F.R. § 4.8(b)(4). Because the fees associated with the processing of your request did not exceed \$25, we have processed your request free of charge.

We have located 4 responsive complaints that consumers have made to the Federal Trade Commission ("FTC"). You should know that the enclosed complaints have not necessarily been verified by the FTC. Therefore, you should make your own judgment about relying on the information provided. I am denying access to consumers' names and addresses, and any other identifying information found in the complaints. This information is exempt from release under FOIA Exemption 6, 5 U.S.C. § 552(b)(6), because individuals' right to privacy outweighs the general public's interest in seeing personal identifying information. *See The Lakin Law Firm v. FTC*, 352 F.3d 1122 (7th Cir. 2003).

If you are not satisfied with this response to your request, you may appeal by writing to Freedom of Information Act Appeal, Office of the General Counsel, Federal Trade Commission, 600 Pennsylvania Avenue, N.W., Washington, D.C. 20580, within 90 days of the date of this letter. Please enclose a copy of your original request and a copy of this response.

You also may seek dispute resolution services from the FTC FOIA Public Liaison Richard Gold via telephone at 202-326-3355 or via e-mail at rgold@ftc.gov; or from the Office of Government Information Services via email at ogis@nara.gov, via fax at 202-741-5769, or via mail at Office of Government Information Services (OGIS), National Archives and Records Administration, 8601 Adelphi Road, College Park, MD 20740.

If you have any questions about the way we handled your request or about the FOIA regulations or procedures, please contact Brian Welke at 202-326-2897.

Sincerely,

A handwritten signature in black ink, appearing to read "Dione J. Stearns".

Dione J. Stearns
Assistant General Counsel

**DNC COMPLAINT**

Record 1 of 4	
Reference Number	82844128
Complaint Source	National Do Not Call Registry
Phone In Registry?	Y
Consumer First Name	b(6)
Consumer Middle Name	
Consumer Last Name	b(6)
Consumer Address, Line 1	b(6)
Consumer Address, Line 2	
Consumer Address, City	Cincinnati
Consumer Address, State	OH
Consumer Address, State Name	Ohio
Consumer Address, ZIP Code	b(6)
Consumer Phone, Area Code	b(6)
Consumer Phone, Number	b(6)
Company Name	National gas and electric
Company State	OH
Company Phone, Country Code	
Company Phone, Area Code	513
Company Phone, Number	2140216
Other Information Created Date	04/13/2017
Other Information Complaint Date	04/13/2017
Other Information Product Service Description	National Do Not Call Registry
Other Information Organization	National Do Not Call Registry
Other Information Complaint Channel	Web
Other Information Transaction Date	04/13/2017
Other Information Transaction Time	13:35:00
Other Information Comments	Subject matter of the call: Energy, solar, & utilities
Other Information Existing Business Relationship	No
Other Information Pre-Recorded Message	No
Other Information Requested Entity to Stop Calling	Yes

Record 2 of 4	
Reference Number	81709319
Complaint Source	National Do Not Call Registry
Phone In Registry?	Y
Consumer First Name	b(6)
Consumer Middle Name	
Consumer Last Name	b(6)
Consumer Address, Line 1	b(6)
Consumer Address, Line 2	
Consumer Address, City	Cincinnati
Consumer Address, State	OH
Consumer Address, State Name	Ohio
Consumer Address, ZIP Code	b(6)
Consumer Phone, Area Code	b(6)
Consumer Phone, Number	b(6)
Company Name	National Gas and Electric
Company State	TF
Company Phone, Country Code	
Company Phone, Area Code	888
Company Phone, Number	4420002
Other Information Created Date	03/11/2017
Other Information Complaint Date	03/11/2017
Other Information Product Service Description	National Do Not Call Registry
Other Information Organization	National Do Not Call Registry
Other Information Complaint Channel	Web
Other Information Transaction Date	03/10/2017
Other Information Transaction Time	09:25:00
Other Information Comments	Get repeated calls from this company. Each time I tell them I am on the do not call list and ask that they not call again. --- Subject matter of the call: Energy, solar, & utilities
Other Information Existing Business Relationship	No
Other Information Pre-Recorded Message	No
Other Information Requested Entity to Stop Calling	Yes

Record 3 of 4

Reference Number	81849289
Complaint Source	National Do Not Call Registry
Phone In Registry?	Y
Consumer First Name	b(6)
Consumer Middle Name	
Consumer Last Name	b(6)
Consumer Address, Line 1	b(6)
Consumer Address, Line 2	
Consumer Address, City	Cincinnati
Consumer Address, State	OH
Consumer Address, State Name	Ohio
Consumer Address, ZIP Code	b(6)
Consumer Phone, Area Code	b(6)
Consumer Phone, Number	b(6)
Company Name	National Gas and Electric
Company State	OH
Company Phone, Country Code	
Company Phone, Area Code	513
Company Phone, Number	5807741
Other Information Created Date	03/16/2017
Other Information Complaint Date	03/16/2017
Other Information Product Service Description	National Do Not Call Registry
Other Information Organization	National Do Not Call Registry
Other Information Complaint Channel	Web
Other Information Transaction Date	03/15/2017
Other Information Transaction Time	10:11:00
Other Information Comments	This company has begun to call us DAILY. Please, please, please this has to stop! — Subject matter of the call: Energy, solar, & utilities
Other Information Existing Business Relationship	No
Other Information Pre-Recorded Message	No
Other Information Requested Entity to Stop Calling	Yes

Record 4 of 4	
Reference Number	83995459
Complaint Source	National Do Not Call Registry
Phone In Registry?	Y

Consumer First Name	
Consumer Middle Name	
Consumer Last Name	b(6)
Consumer Address, Line 1	
Consumer Address, Line 2	
Consumer Address, City	
Consumer Address, State	PA
Consumer Address, State Name	Pennsylvania
Consumer Address, ZIP Code	
Consumer Phone, Area Code	b(6)
Consumer Phone, Number	b(6)
Company Name	National Gas and Electric
Company State	TF
Company Phone, Country Code	
Company Phone, Area Code	888
Company Phone, Number	5423955
Other Information Created Date	05/16/2017
Other Information Complaint Date	05/16/2017
Other Information Product Service Description	National Do Not Call Registry
Other Information Organization	National Do Not Call Registry
Other Information Complaint Channel	Web
Other Information Transaction Date	05/16/2017
Other Information Transaction Time	08:56:00
Other Information Comments	Subject matter of the call: Energy, solar, & utilities
Other Information Existing Business Relationship	No
Other Information Pre-Recorded Message	No
Other Information Requested Entity to Stop Calling	Yes

As a Consumer Sentinel Network member, you must properly protect any information printed, downloaded, or otherwise removed from the Network as stated in OMB Memo M-06-16.

Please delete or destroy this information within 90 days unless its use is still required for law enforcement purposes. When destroying the information you should burn, pulverize, or shred the information saved in paper format and destroy or erase information that has been saved electronically so that it cannot practicably be read or reconstructed. Proper erasure of electronic information must include the overwriting or "wiping" of the information from the electronic media on which it is stored.

